

2024 MagNut News for the Week – 15th Edition – December 10th

Hello Troop MagNut Chair,

We are almost there! Thank you all for making sure the ACH transactions went smoothly. We do have a few updates regarding ACH Withdrawals/Deposits, Rewards and Care to Share.

1. ACH Withdrawals & Deposits: All the transactions were processed on Wednesday, December 4th. They should be posted on your troop's bank account depending on your bank. Please check the account to make sure the amounts are correct. If you are unsure about the amount, please check your email for the ACH email that was sent on Wednesday, November 6th. If there are any issues, please contact the council office at customercare@nmgirlscouts.org as soon as possible.

2. Rewards: You should be hearing from your Service Unit Chair in the coming days about picking up rewards. Everything has arrived. **If there are any issues with rewards being damaged or missing, we need to know immediately.** We are only provided a small window by M2 Media Group so please use this form to report missing and damaged items: <https://form.jotform.com/243025042741041>. **The deadline to report missing or damaged items is Friday, December 20th.** We cannot guarantee we can replace items if a report is made after that date. If you don't plan on handing out rewards until the new year, please count to make sure you have all of the rewards.

If you need help knowing which Girl Scout receives the rewards, you can print reward delivery tickets like you did for the candy and nut products. Here is a video to show how to pull the tickets: https://youtu.be/gUz_NKChnLs.

3. Care to Share: Product for Care to Share sales to be donated to your Hometown Hero organization are in the queue to be delivered. Once we have a confirmed delivery date, we will follow-up with each Service Unit or troop with pick-up information. We anticipate these items arriving until early January.

We appreciate your troop's participation in the Fall Product Program. We hope that your troop has had a positive experience and will consider participating again next year.

Sincerely,
GSNMT Product Program Team
Katie and Clarissa
(505) 343-1040