2024 MagNut News for the Week – 12th Edition – November 19th

Hello Troop MagNut Chair,

Thank you for getting candy and nut items for girl delivery to your families. We hope the process of receiving and distributing items went smoothly. Here is your MagNut News for the Week – your e-newsletter for updates, reminders, and information during the 2024 Fall Product Program.

- 1. Please make sure all product has been distributed to Girl Scouts: We want to make sure your Girl Scout's customers are receiving their product in a timely manner. Please distribute all product to your troop as soon as possible. Girl Scout families should also contact their customers to inform them on when they expect to deliver their orders.
- 2. Outstanding Balance Reports are due Tuesday, November 26th. If you have a family who does not provide payment by that date, please complete the form, even if they promise to pay before the ACH withdrawal or deposit or at the next troop meeting. We can run a second payment and remove the family from the list of outstanding balances, but once the deadline has passed, we cannot take any more forms. We just want to make sure your troop is financially covered in case those families do not pay. You can complete the form online with this link: 2024 Outstanding Balance Report. If you submit a form, you also need to email the delivery tickets signed by the caregiver along with any receipts for money turned in. Please email those items to customercare@nmgirlscouts.org.
- **3. ACH Emails:** ACH amounts were emailed November 6th. They were emailed to Troop MagNut Chairs. Please check your email, and if you don't see an email, please check your SPAM/junk folder. If any corrections need to be made, please contact the Product Program team at customercare@nmgirlscouts.org by Monday, December 2nd at noon.
- **4. ACH Withdrawals & Deposits** are scheduled for Wednesday, December 4th. If your troop is having any difficulty with making the ACH withdrawal amounts, please contact the Product Program team at customercare@nnmgirlscouts.org by Monday, December 2nd. Please make sure all funds are deposited by Monday, December 2nd to ensure they are available for withdrawal on Wednesday. The withdrawal can hit as soon as midnight on Wednesday, December 4th so please do not plan on depositing money on Tuesday.
- **5. Rewards:** Some rewards have already arrived at the council office and will be making their way to Service Unit Chairs over the next week. We are expecting the res of Fall Product Program Rewards at the beginning December. We have not heard of any delays at this time. We will keep Troop Chairs and Service Unit Chairs informed if we get any additional information. St. James Tearoom reward earners we emailed last week, and troop chairs were included on the email.

- **6. Care to Share:** Each troop can receive the product from their Service Unit MagNut Chair in December and donate them to the Hometown Hero Organization your troop has selected. If your troop decides not to donate their product and wants the council to handle your donation, that is possible as well. We are asking troops to complete the 2024 Care to Share Donation Information form by Wednesday, December 4th. This will help us get the right amount of product to each Service Unit and know the name or types of organizations receiving the Care to Share donations
- **7. Extra Products:** There is extra product available for purchase. We have a very, very limited amounts of candy and nut products. If you are interested in purchasing, please email Clarissa at cyatsattie@nmgirlscouts.org and customercare@nmgirlscouts.org by Friday, November 22nd. Requests will be filled by first come first serve.
- **8. Virtual Office Hours:** The final Virtual Office Hours will be on Monday, November 25th from 6:30-8:00. Join Clarissa at anytime during the session to get your last minutes questions answered. Here is the session information:

November 25th from 6:30 to 8 pm

Join Zoom Meeting https://us06web.zoom.us/j/87923505280?pwd=Za1kemUQqGhOuyTcJi8G7BJdnx4Hkt.1

Meeting ID: 879 2350 5280 Passcode: MagNut24

Thank you for all of the hard work you put into the Girl Scout Fall Product Program. If you have any questions, please reach out to your Service Unit MagNut Chair or the council office.

Sincerely,

GSNMT Product Program Team Katie and Clarissa (505) 343-1040