2024 MagNut News for the Week – 11<sup>th</sup> Edition – November 12<sup>th</sup>

Hello Troop MagNut Chair,

We are grateful for all your help to have a successful Fall Product Program. We appreciate your patience and flexibility as product gets delivered. We know the weather threw off some deliveries, but it sounds like most items have arrived. Here is your MagNut News for the Week – your e-newsletter for updates, reminders, and information during the 2024 Fall Product Program.

- **1. Damages:** If you receive any product that is damaged or missing, please complete this online form immediately: <a href="https://form.jotform.com/243025042741041">https://form.jotform.com/243025042741041</a>. We have enough product to replace items so please complete the form. You will hear from the Product Program Team within 2 business days after completing the form. For direct to troop shipments the deadline to report damages is Friday, November 15<sup>th</sup>. For Service Unit Chairs the deadline to report damages is Friday, November 15<sup>th</sup> and for troops who receive product from Service Unit chairs the deadline is Tuesday, November 19<sup>th</sup>
- 2. Receipts for Money Turned In: Don't forget to make receipts for all caregivers for the money they turn into the troop. You can pick-up receipt sheets from the council office or your local volunteer. We recommend using delivery tickets when families pick up product, and receipt sheets to collect money from your Girl Scouts. You can print receipt sheets from the website. We also have carbon sheets available. Speak with your Service Unit chair (or Council) for carbon receipt sheets. You should keep the original receipt (white copy) and caregivers get the copy (yellow copy). If there is a family with an outstanding balance, we will need receipts for all money turned in and all product signed for.
- **3. ACH Emails:** ACH amounts were sent to troop chairs on November 6<sup>th</sup>. If you did not receive an email or you have questions or concerns about your troop's ACH, please let us know. The deadline to make any changes to bank information or ACH amount is Monday, December 2<sup>nd</sup> at noon.
- **4. Rewards Update:** We anticipate rewards being delivered to Service Unit Chairs by the first week of December. Custom hoodies will be arriving later, and we will be in contact when they arrive.
- **5. St. James Tearoom Experience:** The St. James Tearoom experience is scheduled for Sunday, Saturday, February 1<sup>st</sup> from 1:30 pm to 3:30 pm. We will email information to reward earners and their troop MagNut Chairs by Friday, November 15<sup>th</sup>.

As we finish the Fall Product Program, please remember you can still reach out to your Service Unit MagNut Chair with questions. Thank you for all that you do for your Troop.

Sincerely,

GSNMT Product Program Team Katie and Clarissa (505) 343-1040