

2024 MagNut News for the Week – 8<sup>th</sup> Edition – October 22<sup>nd</sup>

Hello Troop MagNut Chairs,

Thank you for submitting your troop's MagNut orders this week. We appreciate all the time and energy you are giving to your troop. Here are a few items to remember and some resources to help you in the coming days.

**1. Don't forget to double check the Girl Scout orders:** Your troop will be responsible for all the product that is ordered, so please confirm with families the totals they entered online. You can edit any paper order entries until Tuesday, October 22<sup>nd</sup> at midnight. If any changes need to be made after that, please reach out to your Service Unit MagNut Chair. They can change the in-person paper order card amounts until Thursday, October 24<sup>th</sup>. Please remember there is NO submit button. All orders will be final on Thursday, October 24<sup>th</sup> at midnight.

**2. Girl Scout Delivery still available until Thursday, October 24<sup>th</sup>:** If you have Girl Scouts still trying to reach their goals, remind them the girl delivery option does not close until Thursday, October 24<sup>th</sup> at 9:59 PM. These orders will be automatically added to your troop's order and will be included for delivery in November. Also, they can promote your troop's Hometown Hero organization for Care to Share.

**3. Last Day for Direct Ship Orders – Thursday, October 24<sup>th</sup>.** Girl Scouts can promote their online storefronts for magazine subscriptions, Tervis tumblers, BarkBoxes, personalized products, and direct ship candy and nut orders. The last day for all direct ship orders is Thursday, October 24<sup>th</sup> at 9:59 pm..

**4. Issues with Online Orders:** If a customer has issues with either their girl delivery or direct ship order, they need to reach out to the M2 Media Group. Feel free to remind families that contact information for M2 is in all customer emails, the GSNMT Fall Product Program webpage and in the Family Guide. Plus, here it is for you to share:

Email: [question@gsnutsandmags.com](mailto:question@gsnutsandmags.com)

Phone: (800) 372-8520

Website for FAQs and to submit requests for help:

<https://support.gsnutsandmags.com/hc/en-us>

**5. Troop Delivery Tickets:** Starting Monday, October 28<sup>th</sup>, you can print your Girl Scouts' delivery tickets from your M2OS dashboard. Here is a video to show how to pull the tickets: [https://youtu.be/gUz\\_NKChnLs](https://youtu.be/gUz_NKChnLs). If you need council to print the delivery tickets for your troop, email [customercare@nmgirlscous.org](mailto:customercare@nmgirlscous.org) by November 1<sup>st</sup> to ensure the tickets are received by the delivery week.

**6. Product Delivery:** Product will be delivered across the council the week of November 11<sup>th</sup> for those receiving product from their Service Unit Chair. For troops receiving product via FedEx, we do not yet have an approximate delivery date. Please be patient with your Service Unit Chair or FedEx as delivery dates and times may

change. You can let families and customers know that product should be available starting the middle of November.

**7. Have your families submit their rewards.** Remember families can select their rewards using the Girl Scout's M2OS headquarters. Feel free to share this video with your families: <https://youtu.be/N-SVZqNPZSE>. **The deadline to submit rewards is Sunday, October 27<sup>th</sup> for families and troop chairs.** Please know Service Unit Chairs are unable to submit rewards for a troop, so families and troop chairs must submit rewards.

**8. MagNut Mania Rally Patches:** Thank you to all the troops and Service Units who coordinated and hosted their own MagNut Mania Rally! The form to request your free MagNut Mania Rally Patches is here: [MagNut Rally Reflection Form](#). Please submit the form no later than Sunday, October 27th at midnight. Patches will be mailed when they arrive in November.

**7. Don't forget about Virtual Office Hours this week.** Virtual Office Hours will be held via Zoom at the following times:

Wednesday, October 23rd from 11:30 am to 1 pm

Wednesday, October 23rd 6:30 pm to 8 pm

All sessions can be joined with the information below:

Join Zoom Meeting

<https://us06web.zoom.us/j/87923505280?pwd=Za1kemUQqGhOuyTcJi8G7BJdnx4Hkt.1>

Meeting ID: 879 2350 5280

Passcode: MagNut24

If you have any questions, please feel free to reach out to your Service Unit Product Program Chair or attend a virtual office hour session. Thank you for all that you do, and we hope this week is a smooth process for you.

Sincerely,  
GSNMT Product Program Team  
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(505) 343-1040