

## 2024 MagNut News for the Week – 2<sup>nd</sup> Edition – September 10<sup>th</sup>

Hello Troop MagNut Chairs,

We are 17 days away from the start of the Fall Product Program. Thank you for all that you are doing to get your troop ready. This your MagNut News for the Week – your e-newsletter for updates, reminders, and information during the 2024 Fall Product Program. Here's the top 5 pieces of information you need for the week.

**1. Access to M2OS begins for volunteers on Friday, September 20<sup>th</sup>.** You must complete the following by Sunday, September 15<sup>th</sup> to gain access to M2OS on the first day: complete training in gsLearn, your background check and membership are up-to-date for the 2024-2025 Girl Scout year, and turned in a Year End Activity Report for your troop. You will get an email from the M2 Media Group that day with directions on how to login. Please wait until Saturday, September 21<sup>st</sup> to contact the council if you do not get an email. Please remember to check your SPAM/Junk mail/promotions folders for the email. If you have having difficulty accessing the site, please feel free to attend the Troop Q&A session on Saturday, September 21<sup>st</sup> from 10 am to noon. Troop Q&A session information is in the attachments and online here: [MagNut Q&A Dates](#). Family access to M2OS will begin on Friday, September 27<sup>th</sup>.

**2. Host a MagNut Mania Rally for Your Troop and Earn a Free Patch!** The [2024 Fall Product Program Rally Activities Guide](#) is available on the MagNut Central webpage under the Troop Resources section. If your troop completes the activities, they can receive a Rally patch for free and earn entries to win the giant Marleigh, the Asian elephant plush. Plus, your troop meeting is already planned!

**3. Check your troop's product permission form list.** If you completed training, in your follow-up email you got link to a Google sheet that lists Girl Scouts who submitted a form. ***When reviewing the list, please note the date in the top row so you know where we are in processing forms.*** We are currently experiencing a high volume of submissions and it takes some time to process them. Here are the common reasons a Girl Scout may not appear on the list:

- We have not received their permission form.
- The parent put their own name in the "Girl Scout Name" field.
- The parent did not properly sign the form.

If you do not see a Girl Scout's name on the list, please ask families when they submitted the form and if they got an email copy of the form. Please do not encourage families to complete it again if they have submitted a form, unless one of the above occurred. We are receiving many duplicate forms, and this is slowing down the process. We appreciate your understanding. You will also notice some Girl Scouts' troop numbers are colored green that means they have been uploaded into M2OS. Those Girl Scouts who do not have green for their troop number will be uploaded in the coming days. Also, please check to see if they have 2024-2025 membership. If they do not have a membership, they will not be uploaded. If you have any questions about your troop product permission list, please feel free to jump on a Troop Q&A session to figure

out the issues. Here is a link the product permission form if you need to send it to your families: [2024-2025 Product Program Permission Form.](#)

**4. Paper Order Cards Available.** Don't forget that your troop can still get physical materials like paper order cards, receipt sheets, money envelopes and directions for families to help set-up their Girl Scouts online storefronts. Reach out to your Service Unit MagNut Chair or stop by the council office to get those materials. All materials, resources, and customer care information for M2 Media Group are available: <https://www.nmgirlscouts.org/en/members/for-girl-scouts/product-program-resources/magnut-central.html>

**5. Product Program Staff Hours.** Katie is back to work after taking the summer off. She is available Monday through Friday from 10:00 AM to 2:00 PM. If you need assistance, please remember to reach out to [customercare@nmgirlscouts.org](mailto:customercare@nmgirlscouts.org) or call 505-343-1040 or the quickest assistance.

If you need any help getting ready for the MagNut Program or have any questions, please reach out to your Service Unit MagNut Chair or the council at [customercare@nmgirlscouts.org](mailto:customercare@nmgirlscouts.org). If you need contact information for your Service Unit MagNut chair, please reach out. We are here to assist you and want to make sure you have all the support you need. Thank you for all the preparation work you are doing!

Sincerely,  
GSNMT Product Program Team  
Katie and Clarissa  
(505) 343-1040

## MagNut Q&A Sessions

Got questions over the Fall Product Program? Come to a MagNut Q&A session on Zoom. These Q&A sessions are for troop chairs and Juliette caregivers to jump on Zoom after they have completed the online training. Volunteers and caregivers can log on at anytime during the session and do not need to stay for the whole session. We want to making sure your Girl Scouts have a successful MagNut program so please reach out if you have any questions or need any help.

**Saturday, August 24th 1 pm to 3 pm**

**Sunday, August 25th 10:30 am to 12:30 pm**

**Monday, August 26th 6:30 pm to 8 pm**

**Wednesday, August 28th 11:30 am to 1 pm**

**Tuesday, September 3rd 7:00 pm to 8:30 pm**

**Thursday, September 5th 11:30 am to 1 pm**

**Saturday, September 7th 10 am to Noon**

**Tuesday, September 10th 7 pm to 8:30 pm**

**Thursday, September 12th 11:30 am to 1 pm**

**Saturday, September 14th 9 am to 11 am**

**Tuesday, September 17th 11 am to 1 pm**

**Wednesday, September 18th 6:30 pm to 8 pm**

**Saturday, September 21st 10 am to Noon**

**Sunday, September 22nd 1 pm to 3 pm**

**Wednesday, September 25th from 6:30 pm to 8 pm**

## Virtual Office Hours

If you need help during the Fall Product Program, you can attend virtual office hours with the Product Program team during key points of the program. We have selected these dates based on program deadlines.

**Monday, September 30th from 6:30 pm to 8 pm**

**Wednesday, October 2nd from Noon to 1 pm**

**Monday, October 21st from 6:30 pm to 8 pm**

**Wednesday, October 23rd from 11:30 am to 1 pm**

**Wednesday, October 23rd 6:30 pm to 8 pm**

**Monday, November 25th from 6:30 to 8pm**

## Zoom Link for All Sessions

<https://us06web.zoom.us/j/87923505280?pwd=Za1kemUQqGhOuyTcJi8G7BJdnx4Hkt.1>

Meeting ID: 879 2350 5280

Passcode: MagNut24