

2023 MagNut News for the Week – 7th Edition – October 17th

Hello Troop MagNut Chairs,

Thank you for submitting your troop's MagNut orders this week. We appreciate all the time and energy you are giving to your troop. Here are a few items to remember and some resources to help you in the coming days.

1. Don't forget to double check the Girl Scout orders: Your troop will be responsible for all the product that is ordered, so please confirm with families the totals they entered online. You can edit any paper order entries until Tuesday, October 17th at midnight. If any changes need to be made after that, please reach out to your Service Unit MagNut Chair. They can change the in-person paper order card amounts until Thursday, October 19th. Please remember there is NO submit button.

2. Girl Scout Delivery still available until Thursday, October 19th: If you have Girl Scouts still trying to reach their goals, remind them the girl delivery option does not close until Thursday, October 19th at 9:59 PM. These orders will be automatically added to your troop's order and will be included for delivery in November. Also, they can promote your troop's Hometown Hero organization for Care to Share.

3. Issues with Online Orders: If a customer has issues with either their girl delivery or direct ship order, they need to reach out to the M2 Media Group. Feel free to remind families that contact information for M2 is in all customer emails, the GSNMT Fall Product Program webpage and in the Family Guide. Plus, here it is for you to share:

Email: questions@gsnutandmags.com

Phone: (800) 372-8520

Website for FAQs and to submit requests for help:

<https://support.gsnutsandmags.com/hc/en-us>

4. Troop Delivery Tickets: Starting Monday, October 23rd, you can print your Girl Scouts' delivery tickets from your M2OS dashboard. Here is a video to show how to pull the tickets: https://youtu.be/gUz_NKChnLs. If you need council to print the delivery tickets for your troop, email customer care@nmgirlscous.org by Friday, October 27th to ensure the tickets are received by the delivery week.

5. Product Delivery: product will be delivered across the council the week of November 6th for those receiving product from their Service Unit Chair and the week of November 13th for those receiving product via FedEx. Please be patient with your Service Unit Chair or FedEx as delivery dates and times may change. You can let families and customers know that product should be available starting the middle of November.

6. MagNut Mania Rally Patches: Thank you to all the troops and Service Units who coordinated and hosted their own MagNut Mania Rally! The form to request your free MagNut Mania Rally Patches is here: [MagNut Rally Reflection Form](#). Please submit the

form no later than Tuesday, November 7th at midnight. Patches will be mailed when they arrive in December.

If you have any questions, please feel free to reach out to your Service Unit Product Program Chair or attend a virtual office hour session. Thank you for all that you do and we hope this week is a smooth process for you.

Sincerely,

GSNMT Product Program Team
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