

2023 MagNut News for the Week – 4<sup>th</sup> Edition – September 26<sup>th</sup>

Hello Troop MagNut Chairs,

Happy first full week of the MagNut Program. I hope your families were able to log into the M2 Operating System over the weekend. This is your MagNut News for the Week – your e-newsletter for updates, reminders, and information during the 2023 Fall Product Program. Here are the top 5 things to remember this week.

**1. Product Permission Forms:** don't forget to have caregivers complete the form for their Girl Scout. Also don't forget to check the Google Sheet for your Service Unit to see who has turned in their form. You may notice some Girl Scouts are lacking forms or 2023-2024 Girl Scout memberships. If you need access to your Service Unit's product permission form list, please reach out to your Service Unit MagNut Chair or email [customercare@nmgirlscouts.org](mailto:customercare@nmgirlscouts.org). Also, please check your SPAM/Junk folders. We are emailing those families who create online storefronts but are missing memberships or product permission forms. Their online storefronts are on hold until we receive those items.

**2. It's Not Too Late:** Girl Scouts who want to participate in the Fall Product Program still have time to sign up. We are starting to see Girl Scouts return to their troop and new Girl Scouts joining so if they want to participate in the program there is still time. The last day for product permission forms to be turned for the Fall Product Program is Wednesday, October 11th. Friday, October 13th will be the last day for uploads into M2OS.

**3. Parent/Guardian Email Campaign.** If you did not send the parent/guardian email campaign, you can still send it. It is required for the troop volunteers if they want to earn their volunteer patch. You might have new girls added into the system since your first login, so please double check to send new families the email. If you need help setting this up, here is a link to a video to watch: <https://youtu.be/Pdb7QO7cGNs>.

**4. Issues with Online Orders:** If a customer has issues with their orders or they need to change from direct ship to girl delivery or the other way, they can reach out directly to the M2 Media Group. Feel free to remind families that contact information for M2 is in all customer emails. The contact information is also on our MagNut Central webpage and in the Family Guide. Plus, here it is for your reference to share:

Email: [questions@gsnutandmags.com](mailto:questions@gsnutandmags.com)

Phone: (800) 372-8520

Website for FAQs and to submit requests for help:

<https://support.gsnutsandmags.com/hc/en-us>

**5. ACH Forms Due.** Thank you for those troops who submitted their form. If you haven't submitted your troop's form, don't forget to complete it. Here is the link to complete the form: [2023-2024 ACH Authorization Form](#). Please remember this form

must be completed each membership year. If you fill it out for the MagNut program, you will NOT need to complete for cookies.

If you have any questions, please reach out to your Service Unit MagNut Chair or email [customercare@nmgirlscouts.org](mailto:customercare@nmgirlscouts.org). Or join a virtual office hours session on Monday evenings or Wednesdays during the lunch hour. Thank you for helping your troop get started with the Fall Product Program.

Sincerely,

GSNMT Product Program Team  
Katie and Clarissa  
(505) 343-1040